

Compucon 15" LCD Monitor T535S

This copy is provided for information only and does not constitute the actual warranty document, which is provided in printed form with the monitor.

MONITOR 3 YEAR EXTENDED WARRANTY

COMPUCON Monitors are covered by 3 Year Limited on site warranty support as stated in the terms and conditions herein. Please note the model number, the serial number, the date of purchase and the outlet from which you purchased this monitor on the form below.

WARRANTY PERIOD

The warranty is for a period of 3 years from the date of purchase. The warranty service on COMPUCON monitors is provided by Thomas Electronics Pty Ltd.

WARRANTY CONDITIONS ON COMPUCON MONITORS

1. COMPUCON warrants that the monitor you have purchased is free from manufacturing defects in materials and workmanship when dispatched from our warehouse. The receipt of purchase shall be provided as proof of the date of purchase and the warranty period commences as of that date.
2. The on-site warranty coverage is within a 50km radius from the repair centers (Please refer item 10). Delivery and pick up of COMPUCON monitors located outside of the 50km radius should be the responsibility of the purchaser.
3. During the warranty period, monitors will be picked up, repaired, and returned by Thomas Electronics Pty Ltd. Should you require the use of loan monitor whilst your monitor is being repaired, please advise Thomas Electronics Pty Ltd when you book in your job and a loan monitor will be delivered when your defective monitor is being picked up.
4. Proof of purchase will be required in the event of any discrepancy.
5. The warranty will not apply to any monitor purchased from a dealer/reseller other than an authorized COMPUCON dealer/reseller. The warranty automatically becomes void if the product has been physically damaged or rendered defective (a) as a result of an accident, misuse, fire, lightning, malicious damage, water damage, abuse or other circumstances beyond COMPUCON's control; (b) by the use of parts or peripherals not authorized by COMPUCON; (c) as a result of normal wear and tear; (d) by use within an improper operating environment; (e) by modification of the monitor; (f) by the serial number or product code sticker being removed or defaced; (g) as a result of a service rendered by anyone other than Thomas Electronics Pty Ltd or its Authorized Service Agents; (h) as a result of the monitor being operated other than in accordance with COMPUCON's user manual.
6. In all circumstances, the user must ensure that the monitor is packed in appropriate packing. Any damage due to improper packing will be chargeable to the customer.
7. Software related faults resulting from incorrect software installation or usage or software viruses or software inherent bugs shall not be considered as product faults and may incur a charge for rectification.
8. This warranty applies to the original purchaser only and is not transferable.
9. Defective pixels in LCD panel monitors are not a warranty issue unless they are beyond the criteria prescribed in panel manufacturer's specifications for pixel defects. Please visit the COMPUCON web site (www.compucon.com.au) for further information if required.
10. NSW – Sydney, Wollongong (Metropolitan), Newcastle (Metropolitan) ACT – Canberra VIC – Melbourne
WA – Perth QLD – Brisbane, Cairns, Townsville SA – Adelaide TAS – Hobart Northern Territory – Darwin

LIMITATION OF LIABILITY

The benefits conferred under this warranty are in addition to all other rights and remedies which the Purchaser has in law in Australia in respect of this product, including rights and remedies available under the Trade Practices Act 1974 and any State and Territorial legislation, and shall howsoever be limited to the terms and conditions contained herein.

SERVICE

On site warranty service support is available between 9:00am and 5:00 pm (EST) Monday to Friday inclusive (excluding Public Holidays). For information on the location of appropriate service centers and authorized agents, please contact Thomas Electronics Pty Ltd.

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